



ROSSWORLD 2002

Tentative Agenda

Last Updated 7/17/2002

Sunday, October 20, 2002	
12:00 - 6:00	Registration Opens
3:00 - 4:00	Executive User Committee Meeting
4:00 - 5:00	SIG Leader Meeting
6:00 - 8:00	Welcome Reception

Monday, October 21, 2002									
7:30 - 8:30	Breakfast								
8:30 - 8:45	RossWorld 2002 Welcome, Kevin Birkner, Vi-Jon Laboratories, Executive User Committee Chairperson								
8:45 - 9:30	Corporate Overview, J. Patrick Tinley, President & CEO, Ross Systems								
9:30 - 10:45	Technology Update, Eric Musser, CTO, Ross Systems								
10:45 - 11:00	Break								
11:00 - 12:00	Keynote Address: "The Future Capable Company," Jim Tompkins, Tompkins & Associates								
12:00 - 1:30	Lunch								
Product Breakout Sessions									
	Financials		Commerce and Customer Care		Manufacturing Maintenance & Distribution		Technology	Ross Client Services	
1:30 - 2:30	The Future is NOW! Introducing Empath	Classic Financials Product Line Upgrade	iRenaissance CRM - Your Sales Force Vision		Demand Planning: The Most Important Step in the Ideal Planning Process		Technology Update & Overview	Prepare for the Unexpected - Protecting Your Company	
2:40 - 3:40	Care and Feeding of Your Executive Management: Business Analytic Tools - Fulfilling the Vision		iRenaissance Customer Portal - Your eCommerce Future	eCommerce Supplier Solutions	Advanced Planning and Scheduling: Balancing Customer Service and Manufacturing Capacity			Meeting Business Needs	
3:50 - 4:50	Fixed Assets – Getting the Most From this Extremely Flexible Module		iRenaissance CRM – Your Marketing Opportunity		Considerations for Implementing Manufacturing Modules: The Next Step After Financials and Distribution	Shop Floor Automation Made Right--What, When, How, Where and Why is Data Collection Implemented?	Database Update & Review	Backup Strategies and Testing	eClassic Solutions and Services
5:00 - 7:00	Exhibit Hall Reception 5:00-6:00 Vendor Fair & Prize Registration 6:00-6:45 Vendor Demo				Manufacturing SIG and Design Forum		Public Services SIG		
7:00 -	Gala Event								

Tuesday, October 22, 2002

7:30 - 8:30	Breakfast			
Workshops & Seminars				
8:30 - 9:15	Keynote Address: "Your Customer, Your Boss," Michael R. Gorsage, AT Kearney			
9:30 - 12:30	Microsoft .Net Technical Workshop	CRM Workshop: CRM Lifecycle Management	Budgeting and Budgetary Control Workshop	Part I: Ross Upgrade Session
12:30 - 1:30	Lunch			
1:30 - 4:30	Classic to iRenaissance Migration Workshop	Supply Chain Workshop: The Lean Supply Chain	FDA Regulatory Issues Seminar	Part II: Ross Upgrade Session, Cont'd
5:00 - 7:00	Exhibit Hall Reception & EUC Voting Period 4:30 - 5:15 Vendor Demo 5:15 - 6:00 Vendor Demo 6:00 - 6:45 Vendor Demo		Distribution SIG and Design Forum	Classic Financials SIG & Design Forum
7:00	Free Night			

Wednesday, October 23, 2002

7:30 - 8:30	Breakfast				
Industry Focus Sessions					
8:30 - 11:30	Life Sciences Industry Session, featuring: -Expert Moderator -Customer Panel -Case Studies -Q&A	Chemicals Industry Session, featuring: -Expert Moderator -Customer Panel -Case Studies -Q&A	Food and Beverage Industry Session, featuring: -Expert Moderator -Customer Panel -Case Studies -Q&A	Metals and Natural Products Industry Session, featuring: -Expert Moderator -Customer Panel -Case Studies -Q&A	General Business Session, featuring: -Procurement and Inventory (non-manufacturing specific) transactions -Product demonstrations -Customer Panel -Q&A
11:30 - 1:30	Awards Luncheon: Customer Awards, Drawing for Prizes				
1:45 - 3:45	Technology SIG & Design Forum		iRen Financials SIG & Design Forum		
4:00	Baggage Pickup and Departure				

Thursday, October 24, 2002

7:00 - 8:00	Breakfast			
8:00 - 12:00	Business Analytics & Data Warehousing -- Unlocking the Power of Your iRenaissance Data	GL Allocations	Process Manufacturing Costing	GEMBASE, Concepts for the Advanced Programmer
12:00 - 1:00	Lunch			
1:00 - 4:00	Business Analytics & Data Warehousing (continued)	GL Allocations (continued)	Process Manufacturing Costing (continued)	GEMBASE, Concepts for the Advanced Programmer (continued)

Friday, October 25, 2002

7:00 - 8:00	Breakfast			
8:00 - 12:00	Enabling eCommerce Applications in Your Enterprise (Customer Portal)	Technical Tools and Tips for iRenaissance Users	GEMBASE, Concepts for the Advanced Programmer (continued)	
12:00 - 1:00	Lunch			
1:00 - 4:00	Enabling eCommerce Applications in Your Enterprise (Customer Portal) (continued)	Technical Tools and Tips for iRenaissance Users (continued)	GEMBASE, Concepts for the Advanced Programmer (continued)	